

First mail to user after creation in system (Cognito user):



MI 29.04.2020 15:33

eq2automail@scania.com or noreply@ext.scania.com

Welcome to MAN eQ2-system

n [REDACTED]

Dear MAN Truck & Bus SE supplier,

connected to the integration of MAN Truck & Bus SE onto the Scania eQ2-system you were nominated by your company as administrator.

Please find below the link and your user name for the eQ2-system:

eq2.scania.com/man

Your user name: **mail adress** and temporary password is rKLu,XY3.

Please login to the system immediately and add all necessary contact persons for your company.

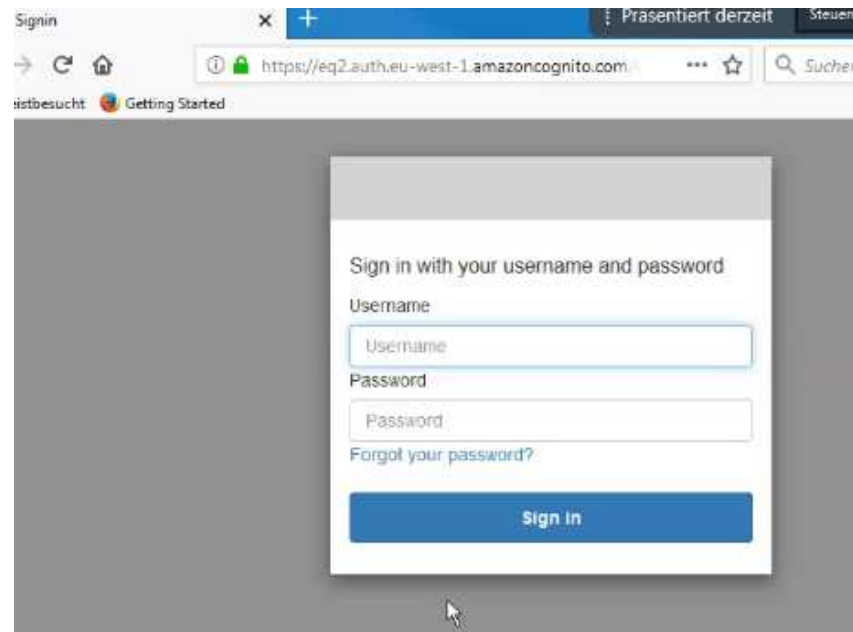
All necessary user manuals for the eQ2 system can be found in the system.

To get familiar with the deviation handling process at MAN Truck & Bus SE please check the "MAN Quality Assurance Agreement for purchased parts and su
→ MAN Truck & Bus SE).

Best regards,

Your MAN Truck & Bus SE Supplier Quality Team

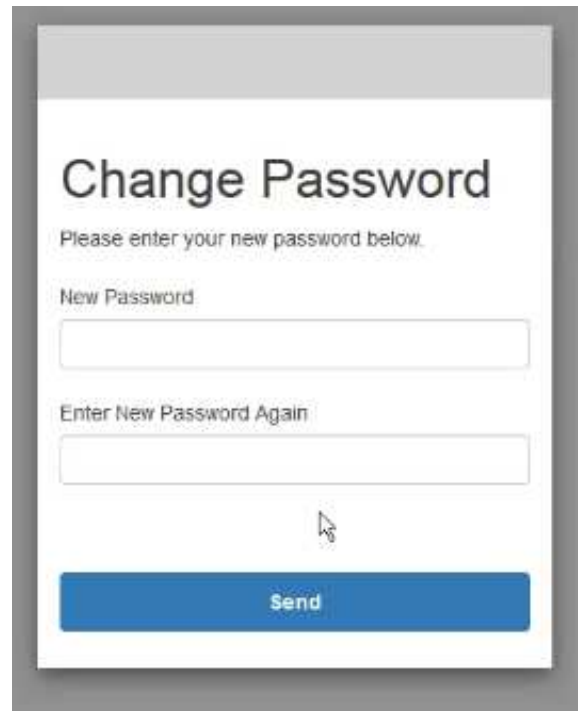
Enter initial credentials:



The image shows a web browser window with the following details:

- Tab: Signin
- Address bar: <https://eq2.auth.eu-west-1.amazonaws.com/>
- Page title: Getting Started
- Form content:
 - Header: Sign in with your username and password
 - Username field:
 - Password field:
 - Link: [Forgot your password?](#)
 - Button:

Change password:



A screenshot of a web form titled "Change Password". The form is enclosed in a grey border. At the top, there is a grey header bar. Below it, the title "Change Password" is displayed in a large, bold, black font. Underneath the title, a smaller line of text reads "Please enter your new password below." The form contains two text input fields. The first field is labeled "New Password" and the second is labeled "Enter New Password Again". Both fields are empty. Below the second field, a mouse cursor is visible. At the bottom of the form, there is a blue button with the text "Send" in white.

Change Password

Please enter your new password below.

New Password

Enter New Password Again

Send

Change Password

Please enter your new password below.

New Password

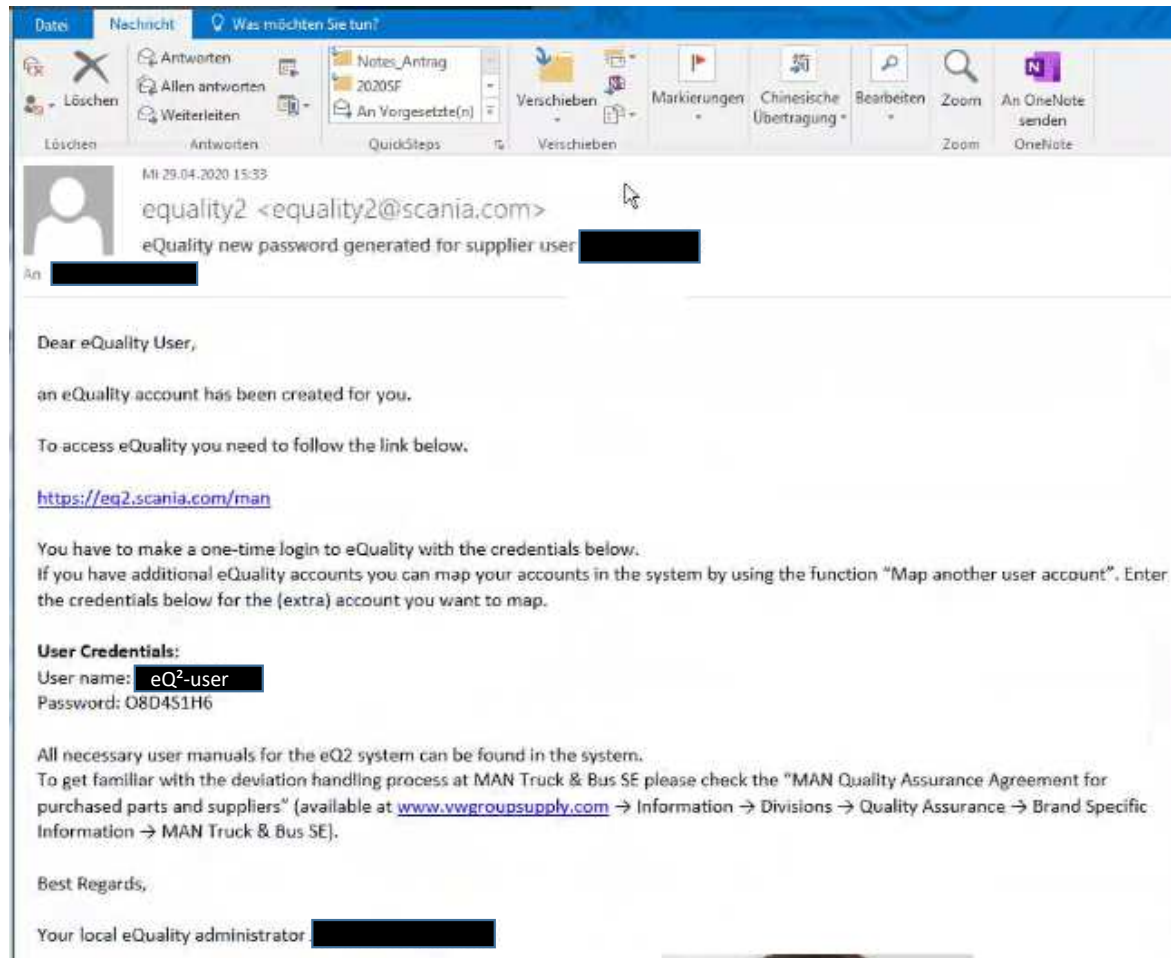
Enter New Password Again

- ✓ Password must contain a lower case letter
- ✓ Password must contain an upper case letter
- ✓ Password must contain a special character
- ✓ Password must contain a number
- ✓ Password must contain at least 8 characters

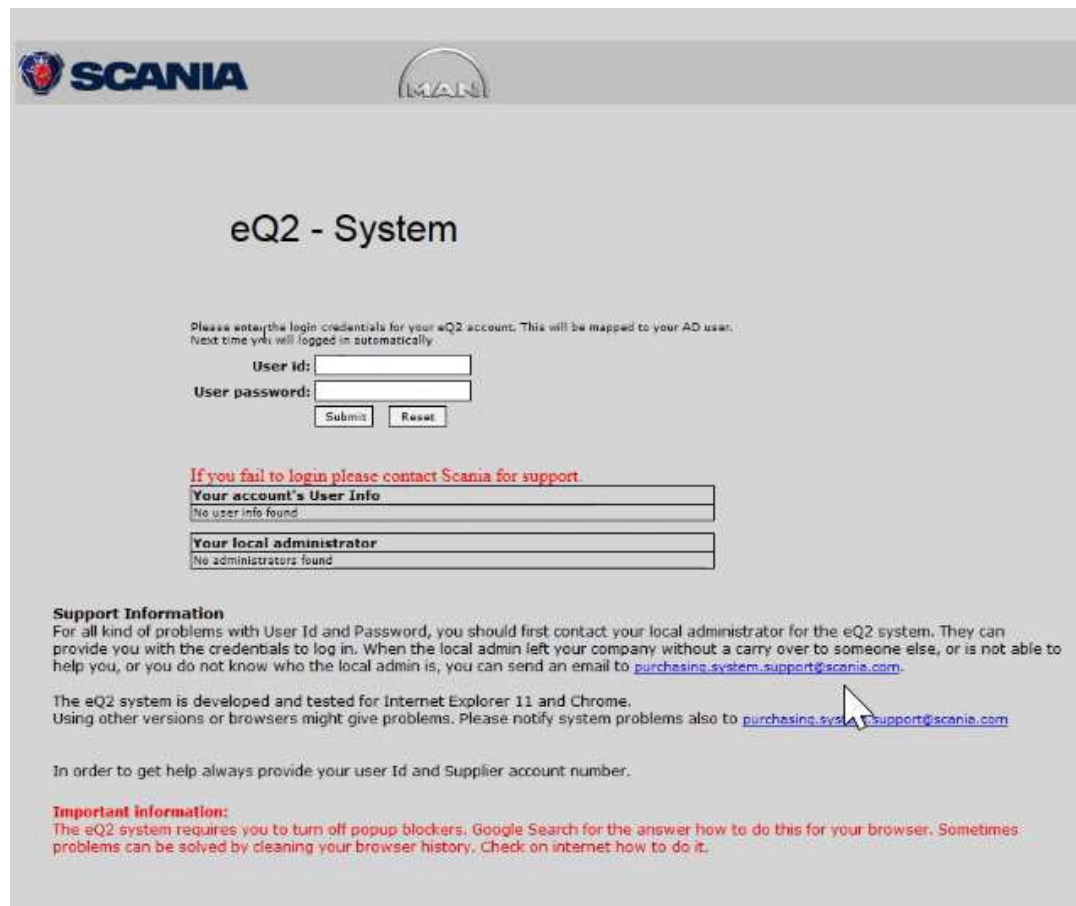
Send



Remember password! Needed for every login!

2nd mail to user after creation in system (eQ²-user):



Enter initial credentials:



eQ2 - System

Please enter the login credentials for your eQ2 account. This will be mapped to your AD user.
Next time you will be logged in automatically.

User id:

User password:

If you fail to login please contact Scania for support.

Your account's User Info
No user info found.

Your local administrator
No administrators found.


Support Information
For all kind of problems with User Id and Password, you should first contact your local administrator for the eQ2 system. They can provide you with the credentials to log in. When the local admin left your company without a carry over to someone else, or is not able to help you, or you do not know who the local admin is, you can send an email to purchasing.system.support@scania.com.

The eQ2 system is developed and tested for Internet Explorer 11 and Chrome.
Using other versions or browsers might give problems. Please notify system problems also to purchasing.system.support@scania.com.

In order to get help always provide your user Id and Supplier account number.

Important information:
The eQ2 system requires you to turn off popup blockers. Google Search for the answer how to do this for your browser. Sometimes problems can be solved by cleaning your browser history. Check on internet how to do it.

Change password:



Change Password

Your password has expired! Please enter a new one.

Old password:

New password:

New password for confirmation:

Recommendations on your new password:

Your new password should be at least 8 characters.

We recommend that the password contains characters from each character group below:

- English uppercase characters (A through Z)
- English lowercase characters (a through z)
- Numerals (0 through 9)



Current Supplier: [REDACTED]
Current User: [REDACTED]
[Map another user account](#)
[Remove mapping for an user](#)

- eSCR
- eQuality
- eCarrier
- ePPAP
- Early Quality Warning
- eInvoice
- Search/update contacts
- Search
- eQ2 User Guides & FAQ

INFORMATION

Support requests during Corona crisis until end of May

You are referred to the FAQ's eQ2 manuals and release information published on the external eQ2 SSP portal site and internal homepage. When noticing suspected behaviors or bugs please send a mail to the purchasing system support email address. Due to the COVID-19 crisis response times might be longer.

My open eQuality cases

Number	Part Number	Type Of Report	Issued Date	Last Answer Date RC/LTA	Supplier No	Escalated Report
--------	-------------	----------------	-------------	-------------------------	-------------	------------------

Open eQuality cases at [REDACTED]

Number	Part Number	Type Of Report	Issued Date	Last Answer Date RC/LTA	Supplier No	Escalated Report
--------	-------------	----------------	-------------	-------------------------	-------------	------------------

Last validation date of contact window: No Validation Date

Local administrator(s)

Name	Phone no.	Email
[REDACTED]	[REDACTED]	[REDACTED]

To assure the actuality of contact persons and their access in customer port documented validation routine has to be carried out by the organization after release but at least 2 times per year. A documented carryover routine for the admin (customer portal and eQuality) is mandatory.

My open Early Quality Warning cases


Number	Part No	Type Of Report	Issued Date	Supplier No
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Open Early Quality Warning cases at [REDACTED]

Number	Part No	Type Of Report	Issued Date	Supplier No
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Note:
system will remember eQ²-password based on cognito user

2nd eQ²-account created:

 MI 29.04.2020 15:46
equality2 <equality2@scania.com>
eQuality new password generated for supplier user [REDACTED]
[REDACTED]

an eQuality account has been created for you.

To access eQuality you need to follow the link below.

<https://eq2.scania.com/man>

You have to make a one-time login to eQuality with the credentials below.
If you have additional eQuality accounts you can map your accounts in the system by using the function "Map another user account".
Enter the credentials below for the (extra) account you want to map.

User Credentials:
User name: [REDACTED]
Password: JrYgO8D4

All necessary user manuals for the eQ2 system can be found in the system.
To get familiar with the deviation handling process at MAN Truck & Bus SE please check the "MAN Quality Assurance Agreement for purchased parts and suppliers" (available at www.vwgroupsupply.com → Information → Divisions → Quality Assurance → Brand Specific Information → MAN Truck & Bus SE).

After clicking link user is directly connected to existing account:

Refresh LogOff

Current Supplier:
Current User:
776022_03

Map another user account
Remove mapping for an user

eSCR
eQuality
eCarrier
ePPAP
Early Quality Warning
eInvoice
Search/update contacts
Search
eQ2 User Guides & FAQ

Search report

INFORMATION

Support requests during Corona crisis until end of May

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My open eQuality cases

Number	Part Number	Type Of Report	Issued Date	Last Answer Date RC/LTA	Supplier No	Escalated Report
--------	-------------	----------------	-------------	-------------------------	-------------	------------------

Open eQuality cases at

Number	Part Number	Type Of Report	Issued Date	Last Answer Date RC/LTA	Supplier No	Escalated Report
--------	-------------	----------------	-------------	-------------------------	-------------	------------------

Last validation date of contact window: No Validation Data

Local administrator(s)

Name	Phone no.	Email
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To assure the actuality of contact persons and their access in customer portal documented validation routine has to be carried out by the organization after role but at least 2 times per year. A documented carryover routine for the admin (customer portal and eQuality) is mandatory.

My open Early Quality Warning cases

Number	Part No	Type Of Report	Issued Date	Supplier No
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Open Early Quality Warning cases at

Number	Part No	Type Of Report	Issued Date	Supplier No
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Click „Map another user account“

One-time entry of initial credentials:

eQ2 - System

[Home](#)

Please enter the login credentials for your eQ2 account. This will be mapped to your AD user.

User id:

User password:

eQ2 - System



[Home](#)

Please enter the login credentials for your user.

User id:

User password:

User was added.
Click the home link to return to eQ2

eSCR
 eQuality
 eCarrier
 ePPAP
 Early Quality Warning
 eInvoice
 Search/update contacts
 Search
 eQ2 User Guides & FAQ

Current Supplier: [Redacted]
Current User: 776033_03
Change Supplier user:
- Choose -
[Map another account](#)
[Remove mapping from user](#)

INFORMATION

Support requests during Corona crisis until end of May

You are referred to the FAQ & eQ2 manuals and release information published on the external eQ2 SSP portal site and internal homepage. When noticing suspected behaviors or bugs please send a mail to the purchasing system support email address. Due to the COVID-19 crisis response times might be longer.

My open eQuality cases

Number	Part Number	Type Of Report	Issued Date	Last Answer Date RC/LTA	Supplier No	Escalated Report
--------	-------------	----------------	-------------	-------------------------	-------------	------------------

Open eQuality cases at

Number	Part Number	Type Of Report	Issued Date	Last Answer Date RC/LTA	Supplier No	Escalated Report
--------	-------------	----------------	-------------	-------------------------	-------------	------------------

Last validation date of contact window: No Validation Data

Local administrator(s)

Name	Phone no.	Email
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To assure the actuality of contact persons and their access in customer per documented validation routine has to be carried out by the organization after roll but at least 2 times per year. A documented carryover routine for the admin (customer portal and eQuality) is mandatory.

My open Early Quality Warning cases

Number	Part No	Type Of Report	Issued Date	Supplier No
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Open Early Quality Warning cases at

Number	Part No	Type Of Report	Issued Date	Supplier No
--------	---------	----------------	-------------	-------------

Possible to choose account